

## **Starfish Resorts - Brand Positioning**





## **Starfish Resorts**

Starfish Resorts welcome travelers of any age to a wonderful vacation escape with outstanding value and a lively atmosphere for the whole family to enjoy. With a selection of beach-front all-inclusive resorts and well-equipped city hotels, Starfish has something for everyone. Family-friendly extras include spacious accommodations, convenient locations, and a variety of activities with exceptional service.





## Psychographics What do guests of Starfish Resorts look for...

- Expect great food, excellent service and appreciate amenities such as air conditioned rooms.
- Enjoy the layout of the hotels returning guests are aware of improvements and renovations, look forward to experiencing it themselves.
- Satisfied with the food and beverage selection appreciate variety of choices.
- Social and friendly people like to mix and mingle with other resort guests- enjoy an animated energetic resort experience.
- Embrace the local culture, feel safe and 'at home'.
- Frequently visit the offsite entertainment nearby these hotels.
- Engaged online consumers and shop for the best travel deals.



### What Sells Starfish Resorts in Cuba

- Found in convenient locations, from the most pristine beaches in Cuba, to city properties in the best-loved areas of Havana and Varadero.
- Provide unforgettable vacation experiences for all ages with comfortable amenities.
- Feature 24 hour snacks and offer international fare and authentic Cuban flavors.
- All-Inclusive properties provide drinks such as domestic beer, cocktails and international brands.
- Offer spacious guestrooms with amenities such as satellite televisions, in-room safe, and connecting suites for those traveling together.





## What Sells Starfish Resorts in Cuba

#### All-inclusive Beach Resorts Offer:

- Large sprawling pools with plenty of sunbeds and relax areas.
- Fun-filled supervised activities all day for guests of any age.
- A different after-dinner show each evening.
- Comfortable tone for a romantic holiday among loved ones, whether you're celebrating a wedding, family retreat, or other special occasion.





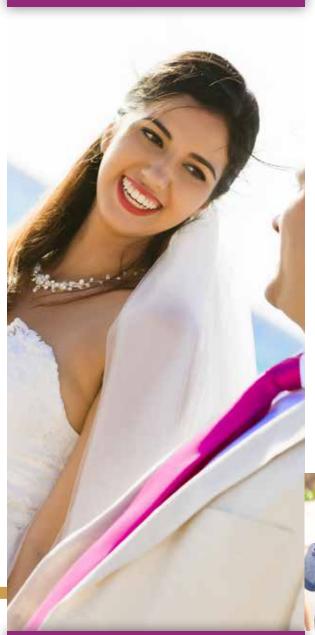


## What Sells Starfish Resorts in Cuba

#### **City Hotels Offer:**

- Freedom to explore the city and the ability to come and go easily.
- Comfortable accommodations with kitchenettes.
- Rates are room-only, allowing guests to explore local markets and restaurants.
- Day-pass access to nearby all-inclusive resorts.





## Onsite Services to Enhance Guest Experience (\$)

#### **Shops**

Enjoy the convenience of purchasing your own water and snacks to keep in your room, or take to the beach. Starfish Resorts have onsite shops where you can find everything from authentic rum to souvenirs and snacks.

#### Weddings\*

Celebrate your unforgettable moments with a team of experienced wedding planners at Starfish Resorts in Cuba. From complimentary wedding packages to custom religious ceremonies, a wedding at Starfish offers value and selection for every bride and budget.

\*Available at select Starfish Resorts

#### Groups

Starfish Resorts are the perfect destination when traveling as a group for weddings, celebrations, or corporate retreats. Whether you're planning a dream wedding ceremony or an extended get together Starfish has great pricing with exceptional value.





# Onsite Services to Enhance Guest Experience (\$)

#### **Couples Dinner\***

A romantic moment is made unforgettable and special with an artfully crafted meal in a private location. Starfish Resorts offers guests the option of creating a gourmet dining experience to celebrate important moments either by candlelight or by the beach.

\*Available at select Starfish Resorts.

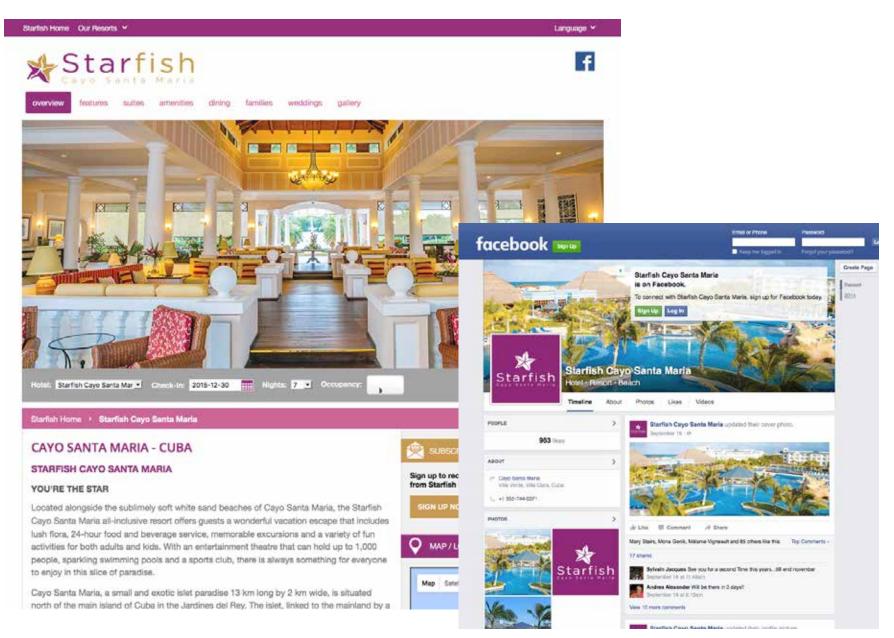
#### Wine

Enjoy the pairing of an exceptionally prepared dinner with wine of the same calibre. Select a premium bottle of wine to accompany your gourmet dining experience in an authentic restaurant or during a private dinner.

#### **Cigars**

Guests are invited to savour a truly authentic experience while in Cuba. Choose from a selection of fine puros or sample the variety of cigars available. Fresh hand-made cigars are available for purchase to enjoy after a gourmet meal or to accompany an evening cocktail.





## **Corporate Branding**



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